

## PRIVACY AND COOKIE POLICY

Effective Date: 26 June 2019

### GENERAL

- i. Asia Pacific Breweries (Singapore) Pte Ltd ("**APBS**") collects personal data through its websites (including its online platforms and brand related websites) ("**Websites**") as well as pursuant to and/ or in connection with any promotions and contests conducted by it and/ or any of APBS' business partners ("**Business Partners**"), including but not limited to participating outlets and retailers ("**Activities**"). APBS respects your privacy and complies with applicable privacy laws.

### CONSENT

1. By accessing the Websites and/ or participating in the Activities, you hereby acknowledge that your Personal Data (defined below) shall be collected, used and disclosed by APBS in accordance with this Privacy and Cookie Policy and further that you have read this Privacy and Cookie Policy.
2. This Privacy and Cookie Policy may be changed over time. Such changes shall be effective immediately upon the posting of the modified Privacy and Cookie Policy. Users of the Websites and participants of the Activities are advised to regularly read the Privacy and Cookie Policy for possible changes.

### PERSONAL DATA

1. Personal data means data about a person who can be identified (i) from that data, or (ii) from that data and other information to which APBS has or is likely to have access ("**Personal Data**"), which may include but is not limited to the following:
  - i. personal information that links back to an individual e.g., name, gender, date of birth, personal identification numbers, images, photographs, videos;
  - ii. contact information e.g., address, phone number, email address;
  - iii. payment information e.g., credit or debit card information, including the name of cardholder, card number, billing address and expiry date; and
  - iv. technical information e.g., IP address.

### HOW WE USE YOUR DATA

1. Personal Data collected by APBS from you:
  - i. may be used by APBS; and/ or
  - ii. may be shared with any of APBS' related corporation, agents, service providers, and Business Partners,for any of the following purposes:
  - i. to provide services of the Websites, provide technical assistance, assist you in a transaction;
  - ii. to administer the Activities;
  - iii. to inform you of events and promotions and to send you sales and marketing communications relating to APBS products;
  - iv. to inform you of events and promotions by any of the Business Partners\*;
  - v. to conduct marketing research, user profile and for analytics purposes; and/ or
  - vi. for such other purposes notified to you on or before collection or use of the data, (collectively referred to as the "**Purpose**").

\*Please note that the communications will be sent directly by any of the Business Partners, and we shall disclose the relevant contact information to them for that purpose.

2. The name and contact details of APBS' Data Privacy Officer are as follows:

Name: Adrian Tan

Contact details: [privacy@apb.com.sg](mailto:privacy@apb.com.sg)

Address: 459 Jalan Ahmad Ibrahim Singapore 639934

#### **TRANSFER, STORAGE AND PROCESSING OF DATA**

1. The transfer, storage and processing of data collected through the Websites and Activities is secured by means of current, usual technical measures. APBS may transfer your Personal Data to the Heineken group companies or third parties to fulfill any of the services requested by you, which parties will process your Personal Data according to instructions of APBS and under the responsibility of APBS.
2. In case Heineken N.V./ APBS sells all or some of the assets or shares of a group company/ APBS, as the case may be, to which Personal Data was transferred to a third party, your Personal Data may be provided to this third party. Save and except as provided in this Privacy Policy, APBS will not provide your Personal Data to any other third parties, unless there is a legal obligation to do so.
3. Personal Data provided by you will be retained as long as the purpose for which the data was collected continues. Thereafter we will destroy or delete the information, or remove the means by which the data can be associated with you, unless its retention is required to satisfy a legal, regulatory, accounting or other business requirements.

#### **ACCESS, CORRECTION AND REMOVAL**

1. You may, at any time, request for APBS to take any or all the following actions by writing to us at [privacy@apb.com.sg](mailto:privacy@apb.com.sg):
  - i. inform you whether any Personal Data has been collected from you;
  - ii. inform you what Personal Data (if any) has been collected from you;
  - iii. send, via email, the Personal Data that has been collected from you (if any) to you at your preferred email address; or
  - iv. delete any or all Personal Data that has been collected from you (if any).
2. You may withdraw your consent for APBS to use any or all of the Personal Data that has been collected from you (if any) by writing to us at [privacy@apb.com.sg](mailto:privacy@apb.com.sg) and we shall, as soon as possible, delete such Personal Data as advised by you.

#### **COOKIE POLICY**

1. This Websites use cookies; cookies are small text files that the Websites store on your user device.

#### **COOKIES USED ON THE WEBSITES**

2. The Websites use cookies for the following purposes: Functional cookies: Cookies used to enhance the user friendliness of the Websites for visitors. For example, a cookie is placed to make the stock information tools work more efficiently. Without this cookie, you would not have access to the share price chart. The functional cookies of the Websites that are stored by APBS on your computer only remain valid during your session on the Websites.
3. Analytics cookies: APBS uses Google Analytics cookies, with the purpose to analyze how visitors use the Websites. APBS can then make improvements to the usability of the Websites. Google only processes data

obtained via the Websites in an anonymous form. Please visit [www.google.com/analytics](http://www.google.com/analytics) for more information on Google Analytics.

4. Third party cookies: The Websites allow cookies of social plugins of several third parties. This enables a user to share content of the Websites on certain social networks. These plugins also enhance the user friendliness of the Websites. For example, with the Facebook plugin on the Websites, users can simply register themselves on the Websites with their Facebook account details. The (use of the) data collected by these third parties via the social plugins are exclusively determined by such third party as APBS cannot read these cookies (nor can these parties read the cookies of APBS). For information regarding the third party cookies, please read the respective third party's policies.

#### **CHANGING YOUR SETTINGS**

1. By changing the settings in your web browser, you can establish that you will be given notice if a cookie is stored on your computer. By changing settings, you can also establish that your browser does not accept cookies from this Websites. However, if your browser does not accept cookies from this Websites, you may not be able to access or use all features of this Websites.

#### **CONTACT**

2. Please send an email to the APBS' Data Privacy Officer or [enquiries@apb.com.sg](mailto:enquiries@apb.com.sg) in case you have any questions concerning anything on the use of your personal data or cookies on the Websites.